

Pet hotel Care contract

CONTACT INFORMATION

1/3

Name of owner: _____

Local address: _____

Phone: _____

E-mail: _____

Contact person if the owner is not available _____

Name of retriever (if different from owner): _____

TREATMENT PERIOD

Arrival date: _____ Time: _____

Departure date: _____ Time: _____

PET INFORMATION

Name	Color	Breed	Weight	Age	Gender	Spayed/neutered
_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____

VACCINATIONS OF PETS CHECKED Yes / No (representative of the clinic fills in)

FEEDING

Own__Hotel __ Special diet __

Pet's name _____

Morning/lunch/dinner: _____ **g/dl mixed** _____

Pet's name _____

Morning/lunch/dinner: _____ **g/dl mixed** _____

Pet's name _____

Morning/lunch/dinner: _____ **g/dl mixed** _____

ALLERGIES, ILLNESSES AND MEDICINE

Does your pet have allergies to medicines and/or foods? Yes No

Medicine, illnesses or other things to consider

Pet hotel Care contract

Primarily when urgent care is required, the pet hotel will contact a veterinarian or the customer's own veterinarian: _____

INSURANCE: Yes _ No _ _____ in the company

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The daily rate mentioned in this agreement will be charged according to the prevailing price list. Payment is made by card when leaving or picking up the pet. We do not accept cash.

The pet is handed over only to the person who has signed the contract or to the person who the signatory of the contract has separately named when concluding the contract.

- All pets we take care of are housed in secure facilities. Pet hotel Tassu&Tassu or its staff will not be held accountable for illness, injuries, death or damage if the above-mentioned issues are not caused by the negligence of the staff.
- If the pet damages other pets or property of the hotel with its aggressive behaviour, the owner is liable for compensation for the damage their pet has caused.
- The owner accepts that their pets pictures and/or videos can be posted on the pet hotels web-page, Instagram or Facebook. **Yes__ No__**
- If the owner fails to pick up their pet by the agreed pick-up date or inform the hotel of a possible delay, the hotel will claim the pet 7 days from the agreed pick-up date and find a new home for it.
- I accept that Pet hotel Tassu&Tassu can get veterinary assistance if it is needed and the staff is worried about my pets health.
- I understand all caused expenses are charged from the owner. Yes _ No _

• **Cancellation of reservation:**

Hotel reservations can be canceled free of charge one week (3 days) before the start of the reservation. If the reservation is canceled less than a week (3 days) but no later than the day before the reservation, we charge 50% of the treatment price. If the reservation is not canceled or it is canceled on the day of arrival, we charge 100% of the treatment price.

• **Changes to the reservation:**

The reservation can be changed free of charge three (3) days before the start of the reservation. If you change the reservation two (2) days before the start of the reservation, we will charge 50% of the treatment price. If you change the reservation on the day of arrival or do not notify us of the change at all, we will charge 100% of the treatment price.

I have read the House rules and the terms of the Care Contract. I understand and accept them.

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Customer's signature: _____ **Date:** _____