

# Pet hotel Tassu & Tassu Helsinki

## Care Agreement

### CONTACT INFORMATION:

Name of owner: \_\_\_\_\_

Local address: \_\_\_\_\_

Phone: \_\_\_\_\_

E-mail: \_\_\_\_\_

Alternate contact person: \_\_\_\_\_

Alternate contact phone: \_\_\_\_\_

### TREATMENT PERIOD:

Arrival date: \_\_\_\_\_ Time: \_\_\_\_\_

Departure date: \_\_\_\_\_ Time: \_\_\_\_\_

### PET INFORMATION:

Dog ☐ Cat ☐ Other, what: \_\_\_\_\_

VACCINATIONS VALID UNTIL (personnel fills): \_\_\_\_\_

NAME:	BIRTH YEAR:	BREED:	WEIGHT:	GENDER:	SPAYED/NEUTERED:
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____

OUTDOOR: Leash walks ☐

Fenced yard ☐

Can your dog play in the fenced yard with other dogs?

YES/NO

### FEEDING:

Own ☐ Hotel ☐ Special diet ☐

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**ALLERGIES, ILLNESSES AND MEDICATION:**

Does your pet have allergies to medicine and/or foods? **YES/NO**

\_\_\_\_\_

Medicine, illnesses or other things to consider:

Name of medicine:

**Dosage:**

**Time:**

Reason:


### THE BEHAVIOR OF PET (e.g. timid, brave, shy of strangers, guards food etc.)

[illegible]

**INSURANCE: YES/NO    Company:** \_\_\_\_\_

Primarily when urgent care is required, the pet hotel will contact a veterinarian or the customer's own veterinarian: \_\_\_\_\_

## CONTRACT TERMS:

- The daily rate is charged according to the current price list. Prices include VAT. Payment is made by card when leaving or picking up the pet. We do not accept cash.
- The pet will only be handed over to the person who signed the agreement or to a person designated by the signatory at the time of the agreement.
- All pets we care for are housed in safe facilities. Pet hotel Tassu & Tassu or its staff are not responsible for the pet's illness, injury, death or damage unless the aforementioned issues are due to staff negligence.
- If the pet damages another pet or the property of the pet hotel due to aggressive behavior, the owner is liable for the damages caused by the pet.
- If the owner fails to pick up their pet after the agreed care period or does not notify of any obstacle to pick up the pet, the pet will become the property of Pet Hotel Tassu & Tassu **one week** after the agreed pick-up date. After this, a new home will be found for the pet.
- I agree that Pet Hotel Tassu & Tassu may obtain veterinary assistance if they are concerned about my pet's well-being during the care period.
- I understand that all incurred costs will be billed to the owner.

YES ☐

- The owner agrees that their pet's photos or videos may appear on the Pet Hotel's website, Facebook and/or Instagram pages.

YES ☐ NO ☐

### Cancellation of reservation:

A hotel reservation can be cancelled free of charge three (3) days before the start of the reservation. If the reservation is cancelled less than three (3) days but at least one day before the reservation, we charge 50 % of the care fee. If the reservation is not cancelled or is cancelled on the day of arrival, we charge 100 % of the care fee.

### Changing the reservation:

A hotel reservation can be changed free of charge three (3) days before the start of the reservation. If the reservation is changed less than three (3) but at least one day before the reservation, we charge 50 % of the care fee. If the reservation is changed on the day of arrival or later, we charge 100 % of the care fee.

By signing this Agreement and leaving your pet in the care of the hotel, the owner certifies the accuracy of all the information provided about the pet in the Care Agreement.

**I have read the House Rules and the Care Agreement Terms. I understand and accept them.**

Customer's signature: \_\_\_\_\_ Date: \_\_\_\_\_

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